

Balanced Scorecard October 1 to December 31, 2021

Worklife

C.M.H.A. H.K.P.R. is committed to providing a positive work environment that supports the retention of skilled and dedicated staff.

Indicator	Annual Target	Q3 Target	Actual	YTD Target	Actual YTD	Rate
Average number of sick days per employee (including medical leave)	6	1.5	1.9	4.5	3.2	age Number of Sick Days per Medical Leave Average Number of Sick Days per Medical Leave Troved LTD Claims Grievances
Average number of sick days per medical leave	60	15	11	45	39	Sick Days p
Approved Long Term Disability Claims	0	0	1	0	1	Average Number of Sick Days Approved LTD Claims Staff Grievances
Retention Rate	91%	91%	96%	91%	96%	Average Numbe Approved LTD Staff Grievances
Staff Grievances	1	0	0	1	0	Avera Appr Staff G

Note

This is a brief snapshot of the basic human resources and health and safety information requested for your reference. An annual Balanced Scorecard will be provided at a later date.

Health and Safety

C.M.H.A. H.K.P.R. is committed to protecting the health and safety of our clients and employees by taking all precautions to avoid harm to clients and to the staff who provide their care.

Indicator	Target	Actual	YTD
Client Incidents	0	7	21
Medication Incidents	0	2	4
Staff Incidents	0	4	7
Workplace Violence	0	0	0
Staff Lost Time	0	0	2



Staff Lost Time: 0 Days

Website: www.cmhahkpr.ca Twitter: @cmhahkpr Facebook: @cmhahkpr Instagram: @cmhahkpr