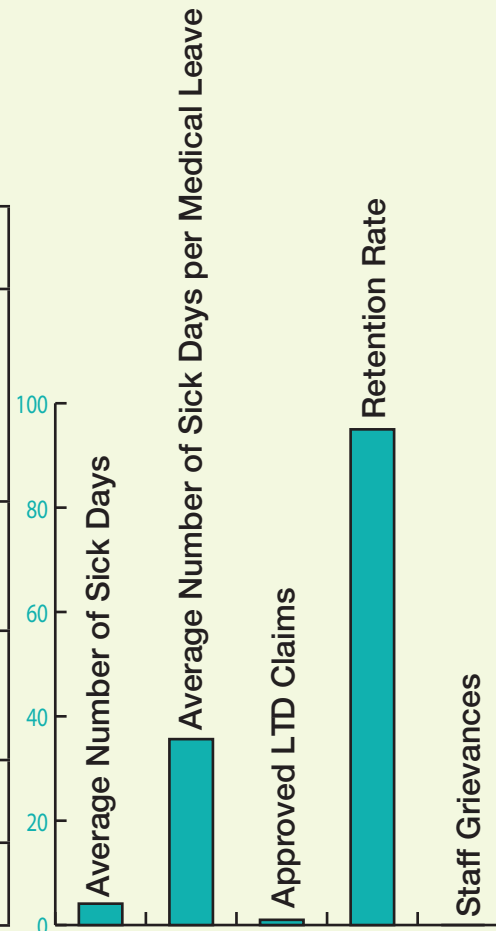


## Worklife

*C.M.H.A. H.K.P.R. is committed to providing a positive work environment that supports the retention of skilled and dedicated staff.*

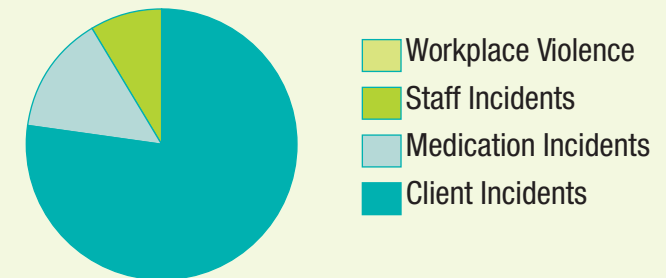
Indicator	Annual Target	Q4 Target	Actual	YTD Target	Actual YTD
Average number of sick days per employee (including medical leave)	6	1.5	2.79	6	12.56
Average number of sick days per medical leave	60	15	39.46	60	131.57
Approved Long Term Disability Claims	0	0	3	0	3
Retention Rate	91%	91%	95%	91%	96%
Staff Grievances	2	0.5	0	2	0



## Health and Safety

*C.M.H.A. H.K.P.R. is committed to protecting the health and safety of our clients and employees by taking all precautions to avoid harm to clients and to the staff who provide their care.*

Indicator	Target	Actual	YTD
Client Incidents	0	7	55
Medication Incidents	0	3	10
Staff Incidents	0	2	6
Workplace Violence	0	0	1
Staff Lost Time	0	0	0



## Note

*This is a brief snapshot of the basic human resources and health and safety information requested for your reference. An annual Balanced Scorecard will be provided at a later date.*