

## **Balanced Scorecard**

Q3

October 1 to December 31, 2019

## Worklife Average Number of Sick Days per Medical Leave C.M.H.A. H.K.P.R. is committed to providing a positive work environment that supports the retention of skilled and dedicated staff. Retention Rate Q3 YTD Indicator Actual Annual Actual Target Target **YTD** Target 1.5 9.77 4.1 4.5 Average number of sick days per employee 100 r (including medical Average Number of Sick Days leave) 15 45 Average number 60 35.63 92.11 of sick days per Approved LTD Claims medical leave 60 0 0 3 Approved Long ()Staff Grievances Term Disability Claims 91% 91% 95% 91% 96% **Retention Rate** 20 Staff Grievances 2 0.5 0 1.5 0

## Note

This is a brief snapshot of the basic human resources and health and safety information requested for your reference. An annual Balanced Scorecard will be provided at a later date.

## **Health and Safety**

C.M.H.A. H.K.P.R. is committed to protecting the health and safety of our clients and employees by taking all precautions to avoid harm to clients and to the staff who provide their care.

Indicator	Target	Actual	YTD
Client Incidents	0	9	48
Medication Incidents	0	0	7
Staff Incidents	0	0	4
Workplace Violence	0	0	1
Staff Lost Time	0	0	0



**Staff Lost Time: 0 Days**