

Canadian Mental Health Association Haliburton, Kawartha, Pine Ridge Mental health for all

Balanced Scorecard July 1 to September 30, 2019

Retention Rate

dical Leave



Worklife

C.M.H.A. H.K.P.R. is committed to providing a positive work environment that supports the retention of skilled and dedicated staff.

| Indicator | Annual Target | Q2 Target | Actual | YTD Target | Actual YTD |] | | per Mec | |
|--|------------------|--------------|--------|---------------|---------------|----------|--------|-----------|------------|
| Average number of sick days per employee (including medical leave) | 6 | 1.5 | 2.52 | 3 | 5.67 | 100 | | Sick Days | |
| Average number of sick days per medical leave | 60 | 15 | 34.27 | 30 | 56.48 | 80 60 | Sick [| Number of | ns |
| Approved Long Term Disability Claims | 0 | 0 | 0 | 0 | 2 | 40 | lber | Average | LTD Claims |
| Retention Rate | 91% | 91% | 98% | 91% | 96% | 20 | ge | | Approved |
| Staff Grievances | 2 | 0.5 | 0 | 1 | 0 | | Avei | | Appr |

Note

This is a brief snapshot of the basic human resources and health and safety information requested for your reference. An annual Balanced Scorecard will be provided at a later date.

Health and Safety

C.M.H.A. H.K.P.R. is committed to protecting the health and safety of our clients and employees by taking all precautions to avoid harm to clients and to the staff who provide their care.

| Indicator | Target | Actual | YTD |
|----------------------|--------|--------|-----|
| Client Incidents | 0 | 19 | 39 |
| Medication Incidents | 0 | 4 | 7 |
| Staff Incidents | 0 | 2 | 4 |
| Workplace Violence | 0 | 1 | 1 |
| Staff Lost Time | 0 | 0 | 0 |



Workplace Violence Staff Incidents Medication Incidents Client Incidents

Staff Lost Time: 0 Days

Website: www.cmhahkpr.ca

Twitter: @cmhahkpr

Facebook: @cmhahkpr

Staff Grievances

Instagram: @cmhahkpr