



Care. Connected.

## Community Telemedicine Clinic Water Street Site - Peterborough

Canadian Mental Health Association,  
Haliburton, Kawartha, Pine Ridge

415 Water Street  
Peterborough, ON K9H 3L9  
Tel: 705-748-6687 ext. 1034  
Email: [otn@cmhahkpr.ca](mailto:otn@cmhahkpr.ca)  
Fax: 705-748-5649

The Ontario Telemedicine Network (OTN) Clinic is conveniently located in downtown Peterborough with appointments available in over 40 different specialties. OTN is a clinical medical appointment with a physician or specialist using two-way videoconferencing and specialized equipment.

*This is a free service to Ontario residents, just like a regular doctor's appointment.*

This service can be used for:

- patient referrals
- initial, pre and/or follow-up appointments
- specialist appointments for children, teens and adults

### For Patients

Prior to your appointment, the physician or specialist is sent any important information they will need regarding your medical history. You may also be asked to bring medications and other documentation with you.

You will be connected with the physician/specialist using secure two-way videoconferencing equipment. You will be able to see, hear and speak with the doctor directly. The appointment is private, but a registered nurse may help with some aspects of the appointment such as; taking blood pressure or using a stethoscope for heart and breath sounds.

### Benefits to using the OTN Clinic

- Lower wait time for appointments
- No driving to major cities
- No traffic jams or high parking fees
- Increased patient satisfaction
- Less stressful, relaxed atmosphere
- Wheelchair accessible

## Patient Feedback

“I found my experience at the OTN clinic very comfortable. The doctor answered all my questions and I didn’t feel rushed. I felt like I was more able to cope with Parkinson’s and to be able to have this appointment in Peterborough versus going to Sunnybrook made everything simpler.”

- Florence, OTN Client

“On my first visit to the office I was very impressed with the professional staff that were so helpful explaining the process and assisting me with my needs. This was the first step in my recovery, which I am extremely grateful for. With the help of Telemedicine, my family and councilor, I have started to begin leading a normal life.”

- Mark, OTN Client

“Seeing the doctor through Telemedicine saved us in so many ways. It saves the stress of driving to Toronto and back, with gas and parking being expensive as well. My husband takes time off work to go to these appointments and we see many doctors regarding his fragile health. Even cutting down a few appointments of travelling to Toronto makes a big difference. It’s wonderful to walk in and the friendly staff set you up and help with whatever you need. What a wonderful thing technology can be!”

- Jennifer, OTN Client

