

Driving Quality Health Services • Force motrice de la qualité des services de santé

October 28, 2014

Mr. Mark Graham Chief Executive Officer Canadian Mental Health Association Haliburton, Kawartha, Pine Ridge Branch 415 Water Street Peterborough, Ontario K9H 3L9

Dear Mr. Graham:

The Accreditation Decision Committee has reviewed the evidence submitted by Canadian Mental Health Association Haliburton, Kawartha, Pine Ridge Branch as a follow-up to your recent accreditation decision.

As a result of this review, we are pleased to advise you that the follow-up requirements have been met. Your Quality Performance Roadmap has been updated to reflect compliance with the evaluated criteria.

We congratulate you on this achievement that demonstrates your organization's determination and commitment to ongoing quality improvement. We applaud your leadership, staff and accreditation team members for their efforts and dedication to the provision of safe, quality health services.

Please be reminded that your organization is still required to provide evidence of compliance with the following:

Required Organizational Practices (ROPs) Minor Tests for Compliance Requiring Follow-up: Community-Based Mental Health Services and Supports Standards (12.4.4) Customized Infection Prevention and Control (4.4.2), (4.4.3) Customized Managing Medications (1.10.5), (1.10.6), (1.10.7) Leadership Standards for Small Community-Based Organizations (14.8.4), (14.8.6), (9.6.3)

In order to maintain your current accreditation status, it is important to note that evidence describing compliance with these criteria must be submitted via your Quality Performance Roadmap by October 15, 2015.

Should you have any questions or wish to discuss the scheduling of your next on-site survey, feel free to contact Paivi Kattilakoski, Accreditation Specialist at 1-800-814-7769 ext. 399.

Sincerely,

Christopher Dean

Chapter D

Chair, Accreditation Decision Committee

c.c.: Ms. Linda Saunders, Director of Corporate Services Mrs. Lorraine Nugent, Accreditation Coordinator